

BinBuddy Privacy Policy

Last updated: 13 February 2026

1. What We Collect: We collect phone number, address, postcode, consent timestamp, and SMS delivery logs.

2. How We Use Information: We use your data to retrieve collection schedules, send SMS reminders, monitor service reliability, and respond to support requests. We do not sell personal data.

3. Legal Basis (UK GDPR): We process data based on consent (for SMS reminders) and legitimate interest (to operate and improve the service).

4. Data Sharing: We use trusted service providers such as SMS providers, hosting providers, and payment processors where applicable.

5. Data Retention: We retain your information only as long as your account is active or as necessary to comply with legal obligations.

6. Your Rights: You have the right to access, correct, delete, or restrict processing of your data. You may withdraw consent at any time.

7. Contact: For privacy-related questions, contact support@binbuddy.uk.