

BinBuddy Terms of Use

Last updated: 13 February 2026

1. About BinBuddy: BinBuddy is an independent reminder service that sends SMS notifications about upcoming bin collection dates. Collection data is sourced from publicly available local authority information. BinBuddy is not affiliated with or endorsed by any local authority.

2. The Service: BinBuddy retrieves publicly available bin collection schedules and sends SMS reminders the evening before a scheduled collection. BinBuddy does not guarantee that collection data is complete, current, or error-free. Users remain responsible for checking official council information where necessary.

3. Accuracy & Availability: Councils may change schedules without notice, website structures may change, and technical failures may occur. The service is provided 'as is' without warranty of uninterrupted service. BinBuddy is not liable for missed collections, incorrect reminders, or downtime.

4. User Responsibilities: By signing up, you confirm you have permission to use the phone number provided and consent to receiving SMS reminders. You may unsubscribe at any time by replying STOP or via your account.

5. Payments: If offered on a paid subscription, fees are billed monthly. You may cancel at any time. No partial refunds are provided for unused periods.

6. Changes: We may modify, suspend, or discontinue the service at any time. Continued use constitutes acceptance of updated Terms.

7. Contact: For support, contact support@binbuddy.uk.